



**Account Upgrade Request**

← Please tick here and furnish details below, if you need to upgrade your account

AMB- Average Monthly Balance

Please upgrade/move my Savings account to  CSB Blue Savings A/c  CSB Silver Plus Savings A/c (Min. AMB Rs.10,000)  CSB Gold Savings A/c (Min. AMB Rs. 25,000)  CSB Platinum Savings A/c (Min. AMBRs. 1 lakh)

Please upgrade/move my Current account to  CSB Blue Current A/c (Min. AMB Rs.10,000)  CSB Silver Current A/c (Min. AMB Rs. 25,000)  CSB Gold Current A/c (Min. AMB Rs. 50,000)  CSB Platinum Current A/c (Min AMB Rs. 1 lakh)

I/ We, have understood the features and terms &amp; conditions governing the different product variants offered by the Bank and agree to abide by the same

**Account Transfer (Portability) for changing base branch**

← Please tick here and furnish details below, if you need to transfer your account from one CSB branch to another

Request for Transfer of Account has to be submitted either at the base branch or destination branch

Please transfer my account to  (proposed branch)**Conversion of Domestic/NR Account upon change in Residential Status**Due to change in my residential status, please redesignate my account from:  Domestic to NRO  NRE to Domestic  NRO to Domestic**Request for Conversion to Joint Account**

← Please tick here and furnish details below, if you need to convert your account into a joint account

Please convert my account into a joint account with Mr./ Mrs./ Miss  (Name) having Client ID (if existing client) to be operated by  Either or survivor  Jointly  Former or survivorRelationship with joint holder, If any 

Signature of Account Holder

Signature of Joint Account Holder

If the applicant joint holder is a new-to-bank client, Individual CKYC Customer Profile Form along with KYC documents has to be submitted with this request

**Inoperative Account Reactivation Request\***

← Please tick here and furnish details below, if you need to reactivate your inoperative account

Please reactivate my account mentioned overleaf.

Reason for not operating the account : \_\_\_\_\_

Please tick (✓) any one →  My/Our account is already KYC updated  There is no change in my/our existing KYC status

CKYC updation form/s and ID/Address proof/s are submitted along with this request

\*Please perform a transaction in the reactivated Account within 7 days from the date of reactivation.

**Terms & conditions/ Declaration**

I/ We, the undersigned, being customer of **CSB Bank Limited** (hereinafter referred to as "Bank") hereby confirm that I/We have read, understood and agree to abide and be bound by all the provisions of the terms & conditions as displayed on the website: www.csb.co.in(details also available with all CSB branches) which govern, all of my/ our accounts maintained/ opened with the Bank from time to time and also the provisions of the various services/ facilities provided at present/ that may be provided in future. I/ We understand that the Bank may at its sole discretion, at any time and from time to time, without prior or post intimation to me/ us, add, alter or modify any of the said terms and conditions and discontinue any of the services completely or partially without any notice to me/us. I/ We hereby agree to abide and be bound by all such changes as if they form part of the terms and conditions and that any transaction in my/ our account(s) with the Bank and/ or usage of any services by me/ us subsequent to such change shall be deemed and be tantamount to my/ our acceptance of all such changes. I/We agree that the Bank may debit my account for service charges as applicable from time to time. I/We also understand that the Debit/ATM Card and Internet Banking facility will be issued/ enabled to the mentioned account/ mandate holders and any transactions done through them will be automatically debited to the corresponding accounts maintained by me/us with the Bank.

- Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt of the request at the Branch and the said changes would be effective in the systems from that date only.
- Depending on customer's choice, all deliverables will be sent to the base branch or the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank.

I/We hereby declare that the above mentioned information with respect to my/our bank accounts held with your bank is/are true &amp; correct.

I/We would like to share my/our personal/KYC details with Central KYC registry and hereby consent to receiving information from CKYC registry through SMS/E-mail on my/our registered mobile no. /E-mail ID.

All joint holders should sign this request form, in case of joint accounts.

Date Signature of 1<sup>st</sup> Account HolderSignature of 2<sup>nd</sup> Account HolderSignature of 3<sup>rd</sup> Account Holder**For Office Use**

Verified the documents furnished with originals, as per KYC/AML guidelines and Identity of applicant/s found correct

Name of Branch Operations Manager (BOM)/Branch Manager (BM) Designation  Date Emp Code 

Signature of BOM / BM receiving the request from customer for upload to CPC

For CPC Use

Entered by:

Updated by:

Emp. Code Emp. Code Date Date 

Signature

Signature

**Terms & Conditions for service request**

- Changes requested would be effected in the Bank's records by the Bank within the committed period from the date of receipt at the Branch and the said changes would be effective in the systems from that date only.
- Depending on customer's choice, all deliverables will be sent to the base branch or the applicant/ mandate holder's (for mandate holder) mailing / communication address as per the latest records available with the Bank.
- Necessary charges /Annual fee will be applicable for availing services like mobile alerts, interactive alerts.
- Mobile banking has lower financial transaction limits which may be revised as and when instructed by RBI.


**CSB Bank**  
 Formerly The Catholic Syrian Bank Ltd.